



Shipping and Delivery

These shipping and delivery policies (the "Shipping and Delivery") govern the use of www.avintagelegacy.com (the "Site"). This Site is owned and operated by A Vintage Legacy LLC. The Site is an ecommerce website.

Photos/Videos

Please view all photos carefully. They are the primary way to evaluate items for purchase, and are used to provide additional and important details about each item's description. Due to the nature of vintage items some wear is typical, however, we make every effort to take accurate, multiple photos for you to make an informed decision. We add as much descriptive text to help complement our images.

Please note that exact colors can be difficult to represent. Colors may be slightly different than shown due to the nature of color variation from monitor to monitor. We strive to depict colors as close as possible to reality but cannot guarantee perfect color accuracy.

Dimensions

All dimensions provided are approximate. If you need precise measurements or have any questions that aren't addressed by the images or descriptions, feel free to contact us at avintagelegacy@outlook.com prior to purchase.

Dating

Dating vintage items can be delicate. Unless an item can specifically be dated, we don't impose a date. Items within our shop range from vintage, antique, unique, and for the most part, pre-loved, timeless treasures.

Condition

All of our vintage items have been personally selected and hand cleaned. We spend many hours to carefully choose items that are in the best possible or reasonable condition for their age. Some items, even if not pristine, may be chosen for their uniqueness. Please remember that older items may have imperfections not explicitly mentioned, such as superficial scratches, pattern irregularities, or color fading. We do our best not to include any chipped, cracked or broken items without specific acknowledgment. In the case a blemish is unintentionally overlooked, however, please know we are human and mistakes may be entirely possible. Please reach out at avintagelegacy@outlook.com for prompt resolution.

Purchases | Refunds

Thank you for supporting A Vintage Legacy! We are truly grateful for your patronage.

If you have any questions about a pre-owned/vintage item, please contact A Vintage Legacy LLC before you purchase. Importantly, we do not offer refunds/returns/exchanges based on an item's pre-owned appearance. Additional photographs are available by request prior to purchase.

In some cases, returns will be accepted within 14 days of receipt with prior authorization. All returns are subject to review and, if approved, will be confirmed with a written return authorization email from avintagelegacy@outlook.com.

Shipping

Your package's safe arrival is of utmost importance to us. We prioritize our packaging strategy so items arrive in the same condition as when they left us.

It is important to note: we will reuse as much packaging as possible in line with our mission to "revive, recycle and re-love". Please expect recycled packing paper, reused boxes and other used materials, unless otherwise requested in the notes section of your cart.

It goes without saying, but we can't account for the way your package is treated after it leaves our doorstep. If your item is damaged upon arrival, please contact us within 24 hours so we can assist you at avintagelegacy@outlook.com.

Delivery

Delivery will take place as soon as reasonably possible, depending on the delivery method selected. Delivery times may vary due to unforeseen circumstances. Please note the delivery times do not include weekends or legal holidays.

You will be required to pay delivery charges in addition to the price for the goods you purchase, unless otherwise noted.

You are required to provide us with a complete and accurate delivery address, including the name of the recipient. We are not liable for the delivery of your goods to the wrong address or wrong person as a result of inaccurate or incomplete information.